

Landmark Hotel Bangkok, Thailand September 11-14<sup>th</sup> 2022

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### Welcome to Bangkok, Thailand



You need not travel far in Bangkok to find the trappings of modern civilization give way to historical treasures and traditional culture and heritage. A rich history, fabulous shopping, colorful night life, sumptuous food and plenty of fun. Although Bangkok, one of the largest cities in the world is crowded and fast paced, you can easily find the traditional and spiritual side at one of the many ancient temples. The city has 400 glittering Buddhist temples of great beauty, magnificent palaces, classical dance performances, numerous shopping

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centers, and a still functioning traditional lifestyle.

One visit to Bangkok is seldom enough. It is a city that will whet the appetite of those with an inquisitive nature and a thirst for adventure. There are unending contrasts around every corner, Bangkok is truly unique. It is not hard to get around by using the BTS Skytrain, the MRT Metro (subway, or underground), the Chao Phrya Express Boats (river buses), and the ubiquitous colorful taxis. Bangkok has a feast of attractions to o° er.

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After a time we find ourselves in Bangkok again. We made it through the global pandemic and are finally, finally, finally back together again! We at the network are extremely happy to see everyone again. We only hope that you all have missed one another as much as we have missed you.

Need I number all the things that have occured since we last met - some of them still occurring? Besides the pandemic there has been the cursed global supply chain disaster that we have had to contend with. There has been a plethora of political instability in several countries all over the world and now we have to handle conducting business in the backdrop of a war that has the world on edge, with all the unpredictability and anxiety that this is causing.

But I know that we will get through these as a team.

Bangkok is, without a doubt, the home of logistics networking. It is a realization that I have come to terms with over the years. So in a broad manner of speaking, this is a homecoming, not simply for us all, but for the freight forwarding industry. For the past two years or more international freight forwarders have been in a holding pattern while at the same time it has seemed like the world, as we have known it, is completely upside down. The uncertainty looks like it will be around for a while longer. But we also intend to be around for a while longer as well. We hope that the members of our group will remain for the ride and that our business relations, contacts and colleagues will be a large part of the stability that we all need.

I strongly feel that your coming to Bangkok to reconnect is a part of what we all need now. Familiarity. Friendship. Building commerce for the benefit of everyone wherever they may be in the world. So take advantage of this time and let's build a strong chain of allies. We need to see each other through this time we are going through.

And with that I thank you from the bottom of my heart for making the trip.

### Make business, but don't forget to make friends.



Gary Dale Cearley, AerOceaNetwork's Executive Director











### Welcome note from FLS Our AON AGM 2022 Platinum Sponsor

#### A WARM WELCOME TO AON AGM 2022.

Our experts from FLS Logistics and FLS Warehousing are here to discuss how we can bring you "Tailor-Made Global Solutions", also through our interconnected world-class expertise from FLS Projects and FLS Trading.

We look forward to catching up and discussing the latest developments in our industry.

#### TORBJÖRN LARISCH CEO, FLS GROUP.





#### LET'S MEET AT AON AGM.

From a regional pioneer, we have developed into a full-scale logistics provider, offering customs clearance, warehousing, packaging, land-, railand road transport, airfreight, LCL and FCL ocean freight. Our team focuses on dedicated personal engagements that build trust, swift adoption to meet your unique needs, and solutions that add value across your supply chain.

We are at AON AGM 2022 to personally introduce our skills to you.

MARCEL KIRSCHNICK DIRECTOR, FLS LOGISTICS.

#### DISCOVER OUR NEW STATE-OF-THE-ART FLS SUPPLY CHAIN CENTER AT AON AGM 2022.

The first phase of our innovative 40,000 sqm warehouse in Rayong has been completed as part of a bigger plan to roll out world-standard warehousing facilities in Thailand. We will keep challenging industry standards by co-designing, investing in, and building customised space solutions that make your supply chain operations more competitive.

If you are looking for long-term trusted warehousing experts, let's talk.



LIEVEN VANDER ELSTRAETEN GENERAL MANAGER, FLS WAREHOUSING.



 FLS GROUP - TAILOR-MADE GLOBAL SOLUTIONS

 Website: https://fls-group.com

 CONTACT US:

 MARCEL KIRSCHNICK

 DIRECTOR. FLS LOGISTICS

DIRECTOR, FLS LOGISTICS Tel: (+66) 81 922 5827 Email: marcel.kirschnick@fls-group.com LIEVEN VANDER ELSTRAETEN GENERAL MANAGER, FLS WAREHOUSING Tel: (+66) 93 556 9934 Email: lieven.vanderelstraeten@fls-group.com









# WE KEEP THE WORLD MOVING

LOGISTICS

PROJECTS

### WAREHOUSING

TRADING

As one of the leading logistics services providers, FLS Logistics and FLS Warehousing provide personalised, world-class solutions to your supply chain. Empowered by FLS Group's interconnected business expertise, we challenge industry standards and envision space for your business to grow. To see how we proudly support industries and clients around the world, visit **FLS-Group.com** 



Thailand | Vietnam | Australia | Singapore | Indonesia | Taiwan | USA | Malaysia | Myanmar | India





### NORA GIObal Logistics: Our AON AGM 2022 Gold Sponsor

#### NORA & NORTRANSS GLOBAL LOGISTICS

**CO** is a freight forwarding company which started operations in 1997 at Turkey(HQ) providing Logistics solutions with Djibouti and Ethiopia branches. Offering a full and comprehensive range of services, including international freight Forwarding via our East Africa branch offices where they have the capability of achieving sea shipments and all kinds of transportation safely and under control by the experiences and the activities they have carried out so far.

They are handling Transit cargo and custom brokerage services in high volumes to/from Ethiopia via Djibouti to/from worldwide destinations. They have turn key reliable services with their own Djibouti & Ethiopian branch offices with integrated IT supporting information flow with a professional and highly motivated team in a difficult region.

As NORA & NORTRANSS GLOBAL LOGISTICS CO they aim to offer all the logistics services safely according to the



needs of their valuable business partners who make investments in East Africa, including the countries Djibouti, Ethiopia and Somalia by using their 22 years of experience.

#### Services Include

- Import shipment LCL / FCL
- Export shipment FCL / AIR
- Door-to-door delivery DDU / DDP
- Project cargo management
- Customs clearance
- Transportation
- Dangerous cargo handling
- Multi-modal Logistics
- Transit service

**Turkey Office:** Kristal 2 IS Merkezi 1456 Sok., No: 18 Kat: 4 D:21, 35220, Alsancak, Izmir, Turkey

**Ethiopia Office:** P.O Box 4902, Wello Sefer, Ethio-China Friendship Road, Addis Ababa, Ethiopia

Djibouti Office: Boulevard de Gaulle, Gabode 5 Lot 60, Djibouti City, Djibouti Contact: Gurhan Surmeli – Business Development Manager gurhan.surmeli@noraglobal.com.tr Tel: +902324645660 Ext. 1159















### Your Turkish Global Partner

ETHIOPIA

DJIBOUTI

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www.noraglobal.com.tr • info@noraglobal.com.tr

International Freight & Logistics THE FORWARD THINKING FORWARDER



#### Come meet them at the booth!



Phyny Tran

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### Across the Ocean Shipping: Our AON AGM 2022 Gold Sponsor

Across The Ocean Shipping is an innovative logistics facilitator involved in the movement of consignments by sea, air, road and rail. In an environment where service providers are too focused on output rather than personalised services, they are proud to see the continual growth of a customer base who recognize the benefits that are offered to them by ATOS' young and dynamic group of professional staff.

Everyone at Across The Ocean Shipping have an intimate knowledge of the shipping and road haulage industry with over 40 years of experience to call upon. Whether it be advice on Customs requirements or something as simple as sailing times they are on hand to help you. They are also constantly looking at ways to enhance their services, therefore, they have the most up-to-date computer systems offering rates, transit times and cargo tracking.

At Across The Ocean Shipping they are committed to providing a consistently high level of service. Their professional and friendly staff are always available to offer you support and advise. They offer their clients a one-stop-shop with competitive rates!

**Address:** Across The Ocean Shipping Suite 201 – 13 Cremorne Street, Richmond Vic Australia. Melbourne, Australia

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#### ACROSS the OCEAN S H I P P I N G

**Contact:** David Aherne - Managing Director david@atoshipping.com

Phyny Tran – General Manager phyny@atoshipping.com

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### **Canworld Logistics, Inc:** Our 2022 AON AGM Silver Sponsor and Name Badge Sponsor

Canworld Logistics, Inc is a professional and complete global logistics company. They are a medium sized company which gives them the scope to handle the largest shipments with a personal touch. Their activities as an international freight forwarder include the following services:

- 1. Air Freight (Import / Export)
- 2. Ocean Freight (Import / Export)
- 3. Door to door services (Imports / Exports)
- 4. Project Transportation (Air / Sea / Land)
- 5. Air / Air & Sea and Sea / Transshipment
- 6. Exhibition Services

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7. Customs Clearance & Delivery

(Documentation, Customs formalities (At Port / Airport), loading and o`oading of cargo and transportation



- 8. Warehousing and Distribution
- 9. Cargo Insurance

They have an extensive knowledge and experience in shipping amongst their relatively small but dedicated sta° and this is the mean to providing their first class service to their principals and customers. Their mission is to be recognized as a world class company providing specialized logistics services tailored to anticipate and meet the needs of their customers. Freight Forwarding is their business. Quality Service is their profession.

1981 Boylen Road, Unit 8 Misissauga, L5S 1R9, Canada.

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Tel : +1 (905) 678 0000 Fax : +1 (905) 678 0002 Website : www.canworld.ca Contact : Sam Kundra E-mail : sales@canworld.ca

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YOUR RELIABLE LOGISTICS PARTNER IN CANADA

www.canworld.ca



### **Abreco Freight L.L.C:** Our 2022 AON AGM Lanyard Sponsor

Abreco Freight LLC which is part of Manchester Shipping LLC is one of the major shipping and freight forwarding company's in the U.A.E. competitive market. They have a highly professional team with thorough knowledge of shipping, air and sea cargo, international trade, and logistics and distribution. The team is focused on major areas in Middle east, Upper Gulf and Far East, Indian sub-continent, Africa, Europe and USA freight business. They have a substantial warehousing facility in Jebel Ali, for storage of huge volume of cargo available for extended periods.

Abreco Freight LLC and forwarding department provides a range of high quality ogical solutions, including:



- 1) Sea freight service worldwide (FCL and LCL).
- 2) Air freight service worldwide.
- 3) Customs declaration and clearance.
- 4) Door-to-door delivery.
- 5) Oversized and overweight project cargoes by air and ocean.
- 6) Chartering service for flight and vessel.
- 7) Personal effects
- 8) Inland trucking service (FTL and LTL).
- 9) Local and cross border transportation.
- 10) Used container
- 11) Transit and transshipment.
- 12) Ship-shore-ship cargo movement.
- 13) Re-export cargo movement under Customs deposit or non-deposit.
- 14) Vehicle export and import.

Street No : S401 Plot No. S30603 Jebel Ali Free Zone South 3 Dubai, United Arab Emirates Tel : +971 4 8807711 Website : www.abrecofreight.com Contact : Sakeer Hussain E-mail : sakeer@abrecogroup.com











### **JL LOGISTICS GmbH:** Our 2022 AON AGM Notebook Sponsor

JL Logistic GmbH are a young, but also very strong company in the forwarding business. Founded in 1997, starting with "value added services" and "after sales services" with a logistic centre in the area of Jena/Germany. Their head office moved in January 2010 to Kelsterbach (near Frankfurt-Airport).

They offer the following services:

• Trucking Services (FTL and LTL) to Eastern Europe and Western Europe (especially Spain, Italy and Portugal).

- Airfreight Export and Ocean Exports
- Airfreight Imports and Ocean imports
- Warehousing / bonded cargo

At JL, all their employees have at least 20 – 30 years of experience in the Forwarding business!



Langer Kornweg 34A, D-65451, Kelsterbach, Frankfurt, Germany

Tel: +49 6107 985688 - 0 Website: www.jl-logistic.de Contact: Dirk Schlicht Email: dirk.schlicht@jl-logistic.de









### **Venthill Sdn Bhd:** Our 2022 AON AGM Event Bag Sponsor

Incorporated in 2002, Venthill Sdn Bhd have since provided total logistic solutions to customers both locally and globally. They have teams of experts managing ocean and air freight services handling all forms of cargo capacities for our customers. They specialize in a number of logistics solutions such as: -

- LCL (Less Than Container Load) & FCL (Full Container Load)
- Breakbulk & RoRo (Roll-on Roll-o° ) Vessels
- Containers (Used & Refrigerated) with Certification
- Warehousing
- Haulage

As the market trends of shipping has changed over the years, customers require dedicated vessels to carry their cargo and they have ventured into time chartered vessels that allows them to design customer specific solutions. Today, they have in operation 6 fleets of time chartered vessels (range of 6000 MT – 12000 MT) in the market and own 2 single decker bulk vessels with DWCC 9000 MT.



In addition, they also offer special flat rack equipment, certified by an independent surveyor giving customers assurance that their cargo even with special dimensions such as oversized loads or heavy/bulky cargo can be shipped to their intended destination as a whole.

Malaysia is a commodity based country exporter, moving shipments to 3rd world countries as well as some dedicated project sites which has required the purchasing of used containers. They accept and trade all used containers with valid CSC Plates for re-export usage and ensure that the quality of the containers meet customers' satisfaction. They operate 18 units of our own fleet for container haulage and operate trucks with 40' trailers covering the whole of West Malaysia. They also operate their own warehouse with more than 150,000 sq. ft. of space for cargo undergoing custom clearance as well as storage for all import/export cargo.

Venthill Sdn Bhd can be a "One Stop Solution for Your Logistic Needs" no matter how simple or complex your business needs may be. Contact them at:

5-3A Level 5, Dataran Pelangi Utama, Jalan PJU 6A O° Jalan Masjid, P etaling Jaya, Selangor Darul Ehsan, 47400, Malaysia

Tel: +603 7729 5090

Fax: +603 7729 5784

Website: www.venthill.com.my

**Contact :** Mr. Simon Wong, Managing Director

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E-mail : sales@venthill.com

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### **CTC LOGISTICS SRL:** Our 2022 AON AGM Welcome Cocktail Sponsor

CTC Logistics is an air & ocean cargo service provider in Dominican Republic. They are a young company with an experienced team with over ten years' experience. They have built a very strong relationship with several shipping lines and airlines which gives them the opportunity to offer very competitive rates.

#### **CTC Logistics Specializes in**

- Forwarding Service and IOR.
- Inland pick up and deliveries
- Import and export services
- Brokerage
- Storage
- Door to Door shipments
- LCL Services
- IOR- Importer of Record



**Address:** Av Charles Summer No. 21, Plaza Tania II, Los Prados (Frente a Pricesmart).Plaza Tania II, Los Prados (Frente a Pricesmart).RNC: 130-78284-9

Santo Domingo, Dominican Republic

**Tel:** +1809 508 2409

Website: http://www.ctcdo.com

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Contact: Ruben Castillo - Managing Director

Email: rcastillo@ctcdo.com









### **Globalcare Logistics:** Our 2022 AON AGM Coffee Break Sponsor

Globalcare Logistics was incorporated in the United States in 2016. The company is only new to the US market in name, the vision and operational knowledge provided by the management team and staff, is inspired by over 30+ years of freight forwarding and supply chain knowledge.

Globalcare Logistics is a full service quality logistics Company, specializing in international and domestic supply chain solutions. They offer several levels of service to meet specific cargo requirements and delivery schedules, while providing superior service, reliability, and competitive rates.

GCL's broad range of experience in the logistics industry, enables them to meet the high volume and the unique demands of many companies, whether small, medium or large private or public. Their customer base covers a variety of commodities from technology components, medical equipment, printing, auto parts and exhibit goods; however, Globalcare's diversity and reliability make them a wise choice for any company looking for excellent service with competitive rates.

#### Current Service include but not limited to:



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#### **International Services:**

- Air Export (Consolidation/Back-back or Direct)
- Ocean Export
- Air & Ocean Import
- Customs Clearance services
- Product Classification services
- Warehousing and Distribution services
- Export consolidation services (Air & Ocean)

#### **Domestic Services:**

- Air Freight (NFO/1 Day/2 Day / Economy)
- Shipment Rescue Services
- LTL Services (Less Than Truck Load)
- FTL Services (Full truck Load)
- Warehousing & Distribution
- White Glove Services

Address: 500 E. Carson Plaza Dr. STE: 220 Carson CA 90746, Atlanta, United States Tel: +1809 508 2409 Website: www.gclus.com Contact: Tony Fordham- President/CEO Email: tony.fordham@gclus.com

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### **Think Global Logistics: Our AON AGM 2022 Awards Sponsor**

Think Global Logistics (TGL); Your Trusted Partner in Australia and New Zealand.

Think Global Logistics is an international freight forwarding company based in Australia and New Zealand, providing a one-stop-shop experience for all your freight forwarding needs. They specialise in offering business-tobusiness logistics services, including sea freight, air freight, domestic freight, warehousing, and customs clearance to all industries. They lead the industry in delivering exceptional services to our customers by focusing on our people and technology.

They provide customers with a simplified service platform through fixed quoting and transparent pricing along with a single point of contact to guide you through the whole process, from start to finish. From knowing who to call for any needs to have a simple to understand cost structure, their customers are never in doubt and always in control.

TGL is and will continue to invest in developing its own proprietary systems that will automate processes, reshape workflow, and collect data for smart, dynamic reporting.



Their use of technology and automated systems delivers you a swift and simplified process and ensures a cohesive, transparent, and collaborative experience.

As an Australian Trusted Trader, their customers can rely on TGL's commitment to compliance and stable supply chain practices endorsed by Australian Border Force, meaning more efficient trade for you.

Whether your business requires the shipment of building materials, heavy machinery, food and beverage, fashion and clothing, technology devices, or many more... TGL has experience across all industries. Dependable and tailored logistics solutions are hard to come by in today's economy, and their team of THINKERS always go the extra mile to ensure that the trials and tribulations of your business are solved via their extensive knowledge and global network access. Contact them today to see for yourself why they are the leading freight forwarder in Australia and New Zealand!

Australia Address: Level 2, 88 George Street, The Rocks, NSW 2000, Sydney 2000, Australia New Zealand Address: Level 4, 123 Victoria Street Christchurch Central, Christchurch 8013, New Zealand

Website: www.tgl.co Contact: La Chang - Managing Director Email: la.chang@tgl.co











### **CargoWise:** Our 2022 AON AGM Software Sponsor

CargoWise is a single source, deeply integrated and truly global platform designed to meet the diverse needs of the logistics industry.

CargoWise enables customers to execute highly complex logistics transactions and manage their operations on one database across multiple users, functions, offices, countries, currencies, and languages. A highly flexible and feature-rich system, CargoWise delivers powerful productivity, extensive functionality, comprehensive integration and deep international compliance capabilities for businesses of all sizes.

CargoWise is our network's Exclusive Technology Partner, entitling members to a range of discounts and benefits.

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To find out more about CargoWise, please visit **www.cargowise.com** 









### **Container xChange: Our 2022 AON AGM Affiliate Sponsor**

Our newly established partnership will provide AiO members discounted access to lease, buy and sell containers in 2500+ locations around the globe and gain a competitive advantage in the container booking race.

Members may use the platform to find new partners and manage end-to-end container logistics operations; including services like payment handling, trading buyer protection, container tracking premium and wallet management. Through xChange, members gain greater market transparency, avoid demurrage & detention charges and enhance operational flexibility.

With a vision to simplify the logistics of global trade, Hamburg based company Container xChange connects industry players and brings them on one simple and e cient infr astructure to help them digitize their container logistic operations. AiO members will join more than 800 companies such as Kuehne+Nagel, Seaco, Sogese, Ocean Box, VMR Lines and Sarjak in revolutionizing their container sourcing method.

KChange

Contact: Nadia Lin Email: nli@container-xchange.com













### **Freightify:** Our 2022 AON AGM Afflilate Sponsor

Freightify was established in 2016 with the vision to enable freight forwarders of any size for the digitization of global trade.

They empower freight forwarders by providing white labeled rate automation solutions to digitize their rate procurement, rate management and quotation processes with ease.

In addition to this, they also provide track and trace solutions that help freight forwarders in getting the live location of vessels and automated milestones within seconds.

#### Services:

Freightify is the no.1 tool for digitising the relationship between forwarders and carriers. Freightify is the pre-sales platform for rates, schedules, quotes, bookings and tracking. Everything you need in one system. **Rate Procurement** - Live API access to SPOT and Contract Rates of carriers and NVOCCs

**Rate Management** - Automated conversion of rate sheets in all formats with live schedules

**Quotation** - Add margins on the fly and create online quotes within seconds. Full control of buying and selling rates

**Customer Portal** - Enable online quotes and bookings for shippers, agents or partners

Track and Trace - Get latest milestone of container movement at your fingertips

TMS Integration - Leverage a fully connected data setup with a two way integration for eliminating double entry

# freightify

ACROSS

**Contact :** Henry Trotman **E-mail :** henry@freightify.com VP Growth, Europe - Denmark

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# **Twenty-Seven Bites Brasserie**

Their all-day dining restaurant offers variety and specialty dishes. Live cooking stations and an eclectic range of dishes take you on a culinary tour of the globe at Twenty-Seven Bites Brasserie.

Signature elements:

- Interactive stations with chefs creating bespoke dishes for you
- Local and imported seafood served on ice carvings
- International and local cuisine
- Open kitchen dedicated to different cuisine





### **Optional Activity #1 Chaophraya River Afternoon Cruise**

Bangkok cruise along the Chao Phraya River is a popular experience when you are visiting Bangkok. During cruise you will have an opportunity to enjoy the beauty of Thai capital's stunning scenery and famous historical sites such as the Royal Grand Palace & Wat Pra Kaew (Temple of Emerald Buddha), Wat Arun (Temple of Dawn), Bangkhunprom Palace, Kanlayanamitr Temple and the Rama VIII Bridge while floating on the river enjoying drinks and

the sunset.

### **Optional Activity #2 Go Kart Grand Prix**

(Capped at 40pax)

This is a fun team building activity for the more adventurous group. The Go Kart Grand Prix

- 1. Driver safety briefing
- 2. Participants split into groups (maximum 10 per group)
- 3. Each group has an 8-minute warm up session (learning to drive the karts)
- 4. Welcome drink served
- 5. Each group has an 8-minute qualifying session (setting your fastest possible lap time)
- 6. Top 10 qualifiers announced
- 7. Additional driver briefing for top 10 qualifiers
- 8. Top 10 qualifiers enter a 15-lap F1 style (grid start) final
- 9. Podium presentation. Top 3 finishers receive a trophy. Winner also receives a bottle of champagne







# **Staff at the Event**



#### **Gary Dale Cearley**

Executive Director AerOceaNetwork G.D.Cearley@AerOceaNetwork.net Skype: garydale +66 865 716040



#### **Daniel Bateman**

Director AerOceaNetwork Daniel.Bateman@AerOceaNetwork.net Skype: daniel.bateman +66 860 052261



Rob Leech Business Development Manager AerOceaNetwork Rob.Leech@AerOceaNetwork.net Skype: rob.leech.ain



Pawika Naiswasdi (Fon) Membership Coordinator AerOceaNetwork Pawika.naiswasdi@AerOceaNetwork.net













## **Conference Agenda**

September 11 <sup>th</sup>		
19:00 - 19:30	Registration	
19:30 - 21:30	Welcome Address & Cocktail Reception	
September 12 <sup>th</sup>	1	
9:30 - 10:00	Registration	
10:00 - 11:00	One-to-one meetings (3)	
11:00 - 11.30	Coffee Break	
11:30 - 12.30	One-to-one meetings (3)	
12:30 - 13:00	Group Photo	
13:00 - 14:20	Lunch	
14:20 - 15:40	One-to-one meetings (4)	
15:40 - 16.00	Coffee Break	
16:00 - 16:30	One-to-one meetings (2)	

#### 17:00 - 22:00 Dinner at Twenty Seven Bites (Bus Departs 5PM Sharp)

#### September 13<sup>rd</sup>

14:00 onwards	Optional Group Activity #2 Go Kart Grand Prix (Depart 14:00 PM Sharp)
13.30 onwards	Optional Group Activity #1 Chaophraya River Cruise (Depart 1:30 PM Sharp)
12:30 - 13.20	Lunch
11:10 - 12.30	One-to-one meetings (4)
10.50 - 11:10	Coffee Break
9:30 - 10.50	One-to-one meetings (4)

#### September 14<sup>th</sup>

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17:30 - 20:00	Prize Draw and Awards Ceremony
16:00 - 17:20	One-to-one meetings (4)
15:40 - 16.00	Coffee Break
14:20 - 15:40	One-to-one meetings (4)
13:10 - 14:20	Lunch
11:30 - 13.10	One-to-one meetings (5)
11:10 - 11.30	Coffee Break
9.30 - 11.10	One-to-one meetings (5)



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